

COVID-19

UPDATE



Washoe County Sheriff Darin Balaam and community partners continue to monitor developments and concerns related to COVID-19.

Prepare, Don't Panic - NEVADA HEALTH RESPONSE

While all law enforcement and patrol operations will continue as normal, the public is encouraged to undertake any business they may have with the Sheriff's Office remotely whenever possible. This includes taking advantage of online reporting through washoesheriff.com and making crime reports or conducting other business over the phone if feasible to avoid having to come to the Sheriff's Office in person.

The health and safety of our community and staff members are of utmost importance. Steps undertaken by the Sheriff's Office to help reduce the impact of COVID-19 include:

- All visits to inmates in the Sheriff's detention facility will be conducted remotely, using iWebVisit.com.
- Please click the link for information related to the Courts: <https://www.washoecourts.com/>; <https://www.washoecounty.us/rjc/>; <https://www.reno.gov/government/municipal-court/find-your-case> <https://nvcourts.gov/>; <https://www.washoecounty.us/sjc/>
- All ride-alongs with patrol deputies and Sheriff's Office tours have been suspended until further notice.
- The WCSO front lobby will be closed until further notice. Please call 775-328-3023 or click on the link: <https://www.washoesheriff.com/sub.php?page=records-section&expand=Administration> for more information.
- The Records Section will be accepting Child Care Permit & Business License services by appointment only. Please call 775-328-3023 for more information.
- The Civil Section will be accepting service by appointment only. Please call 775-328-3310 or click on the link: <https://www.washoesheriff.com/sub.php?page=civil-section&expand=Administration> for more information.

Nevada Health Response Center - COVID-19 Risk Mitigation Initiative

Please see the attached document from Nevada Health Response outlining the COVID-19 Risk Mitigation Initiative following Governor Sisolak's press conference yesterday evening.



NV Health Response COVID19



NEVADA HEALTH RESPONSE

Press Releases

Mar 17, 2020 - [Sheriff Balaam urges calm, pledges Sheriff's Office support during COVID-19 response](#)

Mar 16, 2020 - [Sheriff Balaam statement on updates to Sheriff's Office operations as a result of COVID-19](#)

Mar 12, 2020 - [Sheriff Balaam urges residents to reduce visits to Sheriff's Office when possible](#)

Mar 11, 2020 - [Sheriff Balaam says coronavirus plan in place at the Sheriff's Office Detention Facility](#)

FAQ

<https://www.washoecounty.us/health/>
<https://nvhealthresponse.nv.gov/>

10 Things to Manage Your Health at Home

<https://www.cdc.gov/coronavirus/2019-ncov/about/steps-when-sick.html>

10 ways to manage respiratory symptoms at home

If you have fever, cough, or shortness of breath, call your healthcare provider. They may tell you to manage your care from home. Follow these tips:

1. **Stay home** from work, school, and away from other public places. If you must go out, avoid using any kind of public transportation, including a taxi.
2. **Monitor your symptoms** carefully. If your symptoms get worse, call your healthcare provider immediately.
3. **Get rest and stay hydrated.**
4. If you have a medical appointment, **call the healthcare provider** ahead of time and tell them that you have or may have COVID-19.
5. For medical emergencies, call 911 and notify the **dispatch personnel** that you have or may have COVID-19.
6. **Cover your cough and sneeze.**
7. **Wash your hands** often with soap and water for at least 20 seconds or clean your hands with an alcohol-based hand sanitizer that contains at least 60% alcohol.
8. As much as possible, **stay in a specific room and away from other people** in your home. Also, you should use a separate bathroom, if available. If you need to be around other people in or outside of the home, wear a facemask.
9. **Avoid sharing personal items** with other people in your household, like dishes, towels, and bedding.
10. **Clean all surfaces** that are touched often, like counters, tabletops, and door knobs. Use household cleaning sprays or wipes according to the label instructions.



For more information: www.cdc.gov/COVID19